

# Warranty

## Green Latex Mattress Warranty

A-Z Foam warrants our 6" Latex core mattresses for a period of ten (10) years. Full replacement (five (5) years subject to the limitations contained herein. We also offer a prorated period of Five (5) years subject to the limitations contained herein.

If during the ten-year period, from the date of purchase your mattress is found defective because of faulty workmanship or structural defects other than the specific limitations contained herein, it will be replaced or repaired, at our option.

This warranty does not apply to the normal increase of softness in the foam which can occur during normal breaking in process; a lessening of the gradual recovery aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress.

It is incumbent on the consumer to place the mattress on a ventilated foundation that provides appropriate support for the mattress. Improper foundations, platforms, or other bases upon which the mattress is placed, may result in damage to the product. Should the product be damaged using an improper base by the consumer, this warranty is void.

It is also incumbent on the consumer to flip the mattress end to end and next time side to side a minimum of two times per year to maintain proper wear on the mattress.

This warranty does not apply to the cover.

The warranties contained herein do not include the costs of shipping and handling back to the original retailer, which are to be borne by the purchaser.

Our representative or designated agent shall make the final determination regarding repair or replacement. We do not warrant our product as a remedy for any specific medical condition and do not warrant against any complications resulting from the use or inability to use this product. We do not warrant individual comfort preferences, sheet fit or height issues resulting from purchaser's bed frame size or headboard style.

All warranties herein are void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally due to

accident or neglect; including but not limited to damage by burns, cuts, water, stains, bodily fluids or is otherwise abnormally soiled, used, or unsanitary.

These warranties are valid only to the original purchaser of the product as indicated on the original sales invoice. The original invoice is required and is the only acceptable proof of purchase.

In order to provide an optimum sleeping surface this premium product contains only the finest quality materials. As with all premium sleep products, certain body conformity adaptations will take place as your mattress adapts to your particular body shape and type and any peculiarities in your spinal alignment or bone structure. This is to be expected and is part of the performance of your mattress.

Should this warranty be exercised, and your product replaced and/or repaired, the warranty will not be extended or renewed.

Terms and service related in this warranty shall be the consumers sole and exclusive remedy should the product fail during the timeframe stated herein. We make no warrant beyond those terms and conditions stated. Please retain this warranty and your original invoice for ten (10) year warranty.

Contact original point of purchase regarding any warrantable issues.

Ten (10) Year Prorated warranty schedule:

This prorated warranty schedule applies to all 6" mattress models with cover:

Date of purchase to year five-year full warranty- sixth year maximum 50% of MSRP; seventh year maximum 30% of MSRP; tenth year 20% of MSRP.